

Hello Participants,

Welcome to the July School Holiday Ski/Snowboard Program.

The team here at Snowplanet is excited to host you for a School Holiday Experience like no other; your adventure starts the moment you arrive.

The Holiday program will run on Monday to Friday

To help with your experience here are a few things to note:

- Programs start at 9am and 2pm. We recommend arriving at least 45 min. prior to the start of the program on the first day. This is so your child can be properly checked in and then get fit for their equipment. Our doors open from 8:15am. Afternoon participants please arrive after 1pm allowing yourself roughly 45mins to get dressed and ready.
- If you or your child is not feeling well, please stay at home and contact Michelle on michelle@snowplanet.co.nz
- Snowplanet is experiencing staff shortages due illness, so wait times may be longer than normal and vary from day to day, we appreciate your patience.
- Once inside please turn left and you will see our sign in desk right in front of the Restaurant. At check in you will be asked to sign in and you will be given a participant card. On this card you will be able to write your child's ski/ snowboard length and boot size. This card will be yours to keep and refer to for the week.
- From here you will get your bib. This identifies the group your child will be in. This is done daily.
- After your bib collection you will be directed towards the clothing area (First Silver bench) if required, to get jacket, pants and gloves, this is an **additional charge**. Please note you will need long underwear and a warm top for under the jacket. A beanie is recommended for under the helmet as well.
- From the other Silver benches you can collect your boots, skis/ snowboard and a helmet. Staff will be here to assist you in sizing the equipment.
- Once all geared up please send your child onto the snow where they will stand under the sign that matches their bib colour
- Each session the groups take a break to warm up and have a snack. We wish to maximise the time on snow so this break is kept at 10mins max. Hot chocolates etc. can be purchased **after** the program finishes please.
- On the last day of the program (Friday) we have a dress up day. The children can wear a fun costume that is suitable to ski or snowboard in if they wish, our instructors dress up.
- Please note, if our fire alarm goes off during the program, please exit through your nearest fire exit the instructors and staff will supervise your children and bring them to the carpark.

If you have any questions or concerns during the program please do not hesitate to ask. We have plenty of staff on hand to help.

Kind Regards,