

Position Description

MAINTENANCE NIGHT SHIFT

SNOWPLANET LIMITED

Organizational Statement

Snowplanet (www.snowplanet.co.nz) is an indoor real-snow destination, offering a unique snow sports experience only 20 minutes north of Auckland. The following diagram presents its internal vision and mission.

Vision

Our principal objective	To be Auckland's favorite leisure destination
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Mission

What we need to do to get there	Sharing awesome snow experiences 365 days a year
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The following values must be embodied by all Snowplanet team members for the achievement of our mission:

- Passion for snow
- Friendly service with a difference
- Commitment to having fun together
- Listen and improve
- Desire to share the experience
- Providing a safe, clean and appealing environment

Role:

You will work closely with the Maintenance Manager and Maintenance Foreman in supporting the day to day operations of the business. You will be responsible for the maintenance of the Snowplanet facility. You will be key in insuring there are no disruptions to the business that impact on its functionality and operations. You will primarily be based in the cold side, making and grooming snow, completing lift repairs, and overseeing the plant room, but will also be responsible for completing work in the warm side to keep all areas in great working order. You will assist in the planning and delivery of an appropriate range of cost saving initiatives, and implementing programs to improve overall efficiency and effectiveness. Providing outstanding team work, your communication skills will be excellent. You will have a great eye for detail, to ensure all tasks are completed correctly, and can foresee any possible issues before these impact our operations. You will be proactive in resolving any issues, and will own these through to resolution. You will enjoy a fast paced environment, and will be able to thrive in an area with continual changes. You will enjoy physical work, and will be fit and able to complete hands on work.

You must be flexible in your approach to work, and have the capacity to multi task. You must be able to work under your own initiative and be able to problem solve. As part of our Maintenance Team, you will work closely with our Maintenance Manager and Foreman, to ensure a seamless customer journey.

Key Result Areas:

Snow:

Responsibilities

- Effective use of the snow groomer to groom the Terrain Park and slopes, ensuring optimal conditions for the next day.
- Re-fresh snow, including blowing and pushing out as directed/required
- Complete hand grooming where required for areas outside of the snow groomers reach/ability
- Install and maintain the Terrain Park features and jumps
- Assist in the set up and building of special areas as seasonality changes (Santa's castle, air bag etc.)

Lifts:

Responsibilities

- Complete maintenance and safety checks (daily/weekly/monthly)
- Undertake maintenance including repairs, new fittings and periodical replacements as required
- Ensure a good stock supply of assembled parts are available
- Complete monthly stocktakes to ensure adequate supply of parts

Health and Safety:

Responsibilities

- Actively question any unsafe working practices and provide operational improvements
- Report any risks, hazards, near misses or accidents to your line manager and in writing via our Snowplanet Communication App.
- Know what to do in the case of emergency.
- Ensure the whole site is secure when locking up

Other:

Responsibilities

- Maintain a clean and tidy and safe working environment, demonstrating consistently high standards
- Monitoring the plant room and functions whilst on shift
- Completing general maintenance and repairs in both the cold and warm side areas
- Participate in training, learning activities and professional development as required.
- Comply with all Snowplanet company policies and procedures
- Maintain a positive and motivated work ethic at all times
- Perform any other duties as requested within your rang of competency by Snowplanet
- Completing general maintenance and repairs in both the cold and warm side areas

Relationships

You will be responsible for developing and maintaining key relationships, including:

Internal

- Maintenance Manager
- Maintenance Foreman
- Duty Managers
- Resort Teams

External

- Contractors
- Visitors
- Guests

Reports to:

Maintenance Manager

Key Reports:

N/A

Key Qualities:

- Clear communicator
- Flexibility
- Works proactively under own initiative
- Enjoys practical work
- Good hand-eye co-ordination
- Able to work quickly and safely
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- A good work ethic
- Willing to go the extra mile
- Adaptable
- Ability to work over nights
- Able to work as part of a team
- Good time management skills
- Honest and reliable

I _____ agree to perform the responsibilities outlined in this position description and perform them to the required standards of Snowplanet.

Signature _____ Date _____